

Sinjun Enterprises Automates Employee Productivity and Enhances Customer Support with Private LLM RAG Solution

A complete solution for your business!

At a glance

FinServCo, a leading financial services company with over \$10M in annual revenue, partnered with Sinjun Enterprises to develop an internal application that automated manual employee effort, resulting in significant productivity gains.

Key metrics



60%

Improvement in Response Times



12%

Increased Sales



25%

Customer Satisfaction Ratings Improved



40%

Increased Employee Productivity



Tailored Consulting Solutions



Technology



www.sinjun.ai



USA

CHALLENGES

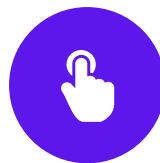


FinServCo's employees spent countless hours manually processing client inquiries, updating records, and managing workflows. This manual labor took away from their core focus on providing exceptional service to clients, ultimately affecting the company's overall efficiency and competitiveness.

SOLUTIONS



Automate Manual Employee Effort: Develop an internal application that would automate repetitive tasks, freeing up employee time for more strategic work. *Enhance Customer Support:* Integrate a private LLM RAG solution with the website chatbot to provide clients with accurate and comprehensive support services.



Improved Customer Service



Product Innovation



Enhanced Competitor Analysis

CONCLUSION



1

Invest In Custom AI Solutions

Develop tailored AI solutions that address specific business needs and pain points.

2

Leverage Private LLM Platforms

Utilize private LLM platforms to ensure data security and confidentiality while still benefiting from AI-powered capabilities.

3

Integrate Chatbots

Design chatbots that prioritize customer satisfaction, providing accurate and comprehensive responses to inquiries.